

Job Description	
Job Title:	Senior Developer
Reports to:	Senior Manager, Technology
FLSA Classification:	Exempt

# **General Description:**

This position is responsible for leading application development, support, and maintenance of existing, mission-critical technology solutions, and the development of new modules and functionality as needed. This includes gathering and analyzing requirements, designing solutions, creating tests, developing new functionality, creating documentation, and troubleshooting issues.

#### **Duties and Responsibilities:**

- Design, develop, test, deliver, and support custom applications and modules
- Collaborate with internal teams and external stakeholders to establish and clarify business and product requirements
- Coordinate with vendors to maintain hosting infrastructure and integrate third party components and tools
- Coordinate 24 x 7 x 365 support for mission-critical systems
- Develop a deep understanding of the relevant business areas
- Take ownership of, architect, build, and scale business-critical services
- Identify and implement best practices for coding as well as development processes
- Triage and resolve issues, while balancing tactical and strategic workstreams
- Work closely with support managers and analysts to ensure delivery dates are met
- Assure integrity of all solutions developed through coordination of testing and adherence to company standards and procedures
- Share knowledge of systems, technology, workflows, and use cases with internal staff
- Train and mentor junior staff members
- Participate in projects as requested
- Collaborate with other departments and members of the HEALTHeLINK Team as needed
- Other duties as assigned

#### **Knowledge and Skill Requirements:**

- At least 2 years of software development experience with exposure to Linux, PostgreSQL, HTML5, Java, C#, .NET, and Angular.js
- Demonstrated proficiency with SQL Queries and databases
- Experience developing and utilizing REST and SOAP services
- Knowledgeable in version control and systems development tools
- Excellent communication skills for technical and end-user audiences
- Demonstrated professionalism in interacting with a variety of audiences, both internally and externally
- Ability to balance efforts and manage expectations across multiple priorities
- A demonstrated drive to learn and progress in technical skill
- Proactive, self-driven, and enjoys complex problem solving, not just in the primary area of responsibility, but across boundaries



- Strong analysis/design abilities, along with critical thinking and problem-solving skills
- Demonstrated ability to consistently and reliably perform duties in a timely fashion
- Self-starter requiring limited supervision for the planning and execution of daily duties and responsibilities
- Excellent communication skills, both written and verbal
- Knowledge of computers and Microsoft Office Software
- Ability to work independently under pressure to meet deadlines and company goals

# **Experience and Education:**

- Bachelor's degree in computer science, information systems, or related field, or equivalent work experience
- Previous healthcare industry experience a plus
- Experience with Amazon AWS (or similar) a plus
- I-2 years experience with C#
- 5 years full stack experience
- Experience in Agile (i.e. SCRUM) SDLC methodologies a plus

# **Security and Privacy Roles:**

- Workforce Member
- IT Staff

# **Security and Privacy Responsibilities:**

- Read and acknowledge the HEALTHeLINK Security & Privacy Policies
- Implement the HEALTHeLINK Security & Privacy Policies that apply to your roles
- Follow applicable HEALTHeLINK Security & Privacy Procedures that apply to your roles
- Report suspected privacy and/or security incidents promptly to management; participate in incident response if needed
- Complete all training as required by the HEALTHeLINK Training Curriculum

# **Physical Requirements:**

The physical demands are representative of those that must be met to perform the essential functions of this job. Reasonable accommodation may be made to enable individuals with disabilities to perform the essential functions.

- Light physical effort in an office environment
- Frequent computer use / data entry; repetitive motions of the wrist, hands, and/or fingers
- Must have close visual acuity to perform activities such as: preparing and analyzing data and figures; transcribing; and viewing a computer
- Ability to receive detailed information through oral communication
- Must be able to lift up to 20 pounds (files, paper boxes) periodically
- Primarily sedentary work with occasional bending and reaching



I have reviewed and understand this job description and believe it to be accurate and complete. I understand the Management of HEALTHELINK retains the right to change the job description as it deems necessary. I will follow and adhere to my job description.

#### Employee Signature:\_\_\_\_\_

Date:

The above job description is not a contractual or binding document; it is provided as a guide to the types of duties required to be undertaken. Duties may vary from time to time and this description is subject to review. Modifications will be made as needed to support changes in the business climate and requirements.