



## 2025 HEALTHeLINK Policy & Procedure Revisions: Summary Chart

HeL Policy	Summary
NEW-Preamble P00 CHANGE-Entire Privacy Policies and Procedures CHANGE-Glossary	To mitigate redundancies with SHIN-NY Policy Guidance, HEALTHeLINK has removed all language that is duplicated from the SHIN-NY Policies. Additionally, general formatting, revision number, spelling/grammar fixes.
CHANGE-Patient Consent P04 § 3.2.3	Removal of the Yes, Except Specific Participants and Yes, Only Specific Participants option from the Denial of Consent

## 2024/2025 SHIN-NY Policy Revisions: Summary Chart of Substantive Changes

Issue	Summary	Status
Training (1.5.3, 4.7)	Refresher training is not required to occur every year. QEs should collaborate with providers to help reduce repetitive trainings. SHIN-NY trainings may be combined with other privacy-related trainings.	Approved by Policy Committee on June 18, 2024; approved by NYeC board on Sept. 18, 2024.
Utilization Review (1.2.4)	If a payer plans to deny a claim via utilization review based on data in the SHIN-NY, the payer first must provide notice to the applicable provider that it has reviewed SHIN-NY data before issuing the denial.	Approved by Policy Committee on June 18, 2024; approved by NYeC board on Sept. 18, 2024.