

Health-Related Social Needs (HRSN) Data Query Training Guide

May 30, 2025

v1.2



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I. Introduction

I.I. Objective

The purpose of this procedure is to outline the steps to perform a Health-Related Social Needs Screening (HRSN) query in HEALTHELINK.

I.2. Scope

The scope of this procedure is to help clarify how a Health-Related Social Needs Screening (HRSN) query is performed, as well as what the anticipated results could look like, and how to access the results.

2. Performing an HRSN Query

2.1. Initiate the Query

- I. Access the patient record
- 2. Click "HRSN Data" found in the left-hand navigation under "Patient Actions".



3. Once the query has begun, you will see a banner appear

A query of the HRSN data has started.

- 4. Check the status of the query by viewing the banner that displays at the top of the patient summary page.
- 5. When the query has been completed, the banner will display the results of the search.

3. Reviewing the Results

- I. The following list are possible results that will appear:
 - a. No Patient Found HRSN query did not return any patient matches
 - b. No Data Found HRSN query did not return any data to retrieve
 - c. <u>Connection Down</u> HRSN query did not complete connection to HRSN down
 - d. <u>Search Error</u> External error occurred during document search, please check Mirth Connect
 - e. **Data Retrieved** HRSN search completed, and data is available [View Results]



2. If HRSN records are available, click [View Results] in the banner or navigate to the "HRSN Data" tab.

| | | P | HRSN search completed and data available Please click here to Vew Results | | | | | | | | |
|-----------|---------------------------|---------------------------------|---|--------------------|-------------------|----------------------------|----------------------|----------------|-----------|------------------|--|
| Summary | More Patient Information | External Document Search | Patient Groups | Patient Documents | Gaps in Care | eHealth Exchange Documents | Gaps in Care Limited | Statewide Data | HRSN Data | eHT HIE Worklist | |
| HRSN | Data | | | | | | | | | | |
| Please su | bmit a document search to | retrieve external documents for | this patient. | | | | | | | | |
| Display | s Health Related Social N | veeds (HRSN) data for a pat | ient, including scr | eenings, assessmen | ts, and referrals | ŧ. | | | | | |

f. The PDF will persist for 15 minutes in the HRSN data tab, and the HTML document will be stored in the "Documents" section where the data will then be available for users to view indefinitely.

3.1. NYeC 1115 Waiver Screening

I. Click on the document title to open the report (NYeC III5 Waiver Screening).



2. The Screening report will then open as an HTML document in a new browser tab.

Example of NYeC 1115 Waiver Screening:

HRSN Data Query Training Guide



NYeC 1115 Waiver Screening

Created On: May 30, 2025

| Patient: | TEST PATIENT 1234 TEST AVE BUFFALO, NY, 14222 | | М | RN: 123456789 | | |
|---|---|---|--------------------------------|---------------|-------------|------------------|
| Birthdate: | January 1, 1971 | | 5 | ex: | | |
| Guardian: | | | Next of | in: | | |
| Race | | | Ethni | ity | | |
| Language | Information not available | | | | | |
| Table of Contents • Encounters • Social History Encounters | | | | | | |
| Start | Date | End Date | | Туре | Status | Notes |
| 05/01/2025 12:31 | | 05/01/2025 12:40 | 405672008 | | finished | |
| Social History | | | | | | |
| | Inadequate Housi | ng | | Inswer | Observation | s Interpretation |
| Problems with place where you live | e | | Pests such as bugs, ants, or m | ce | Positive | |
| | Utility Insecurity | / | | Inswer | Observation | s Interpretation |
| Has the electric, gas, oil, or water | company threatened to shut off s | services in your home in past 12Mo | No | | Negative | |
| | Transportation Insec | urity | | Inswer | Observation | s Interpretation |
| Has lack of transportation kept you daily living | u from medical appointments, me | etings, work, or from getting things needed for | No | | Negative | |
| | Food Insecurity | | | Inswer | Observation | s Interpretation |
| Within the past 12Mo we worried w | whether our food would run out b | efore we got money to buy more | Never true | | Negative | |
| Within the past 12Mo the food we | bought just didn't last and we did | In't have money to get more | Never true | | Negative | |
| | Employment State | 15 | | Inswer | Observation | s Interpretation |
| Wants help finding or keeping wor | k or a job | | Yes, help finding work | | Positive | |
| | Education/Trainir | Ig | | Inswer | Observation | s Interpretation |
| Wants help with school or training | | | No | | Negative | |
| | Housing Instabili | ty | | Inswer | Observation | s Interpretation |
| Describes patients living arrangem | nent | | I have a steady place to Live | | Negative | |
| | Interpersonal Safe | ety | | Inswer | Observation | s Interpretation |
| Physically hurt you | | | Never (1) | | | |
| Insult you or talk down to you | | | Never (1) | | | |
| Threaten you with physical harm | | | Never (1) | | | |
| Scream or curse at you | | | Never (1) | | | |
| Safety total score | | | 4 | | Negative | |
| | | | | | | |

Electronically generated by: Western New York Integrated Care Collaborative (WNYICC) on May 30, 2025

Please note that patient information listed above is a test patient and does not include real patient data

3.2. NYeC III5 Assessment

1. Click on the document title to open the report (NYeC 1115 Assessment).

| C HEALTHeLINK | | | HEALTH Elyse Krezmi | HELINK - HEALTHELINK Staf ien Change Site Shared Logoul |
|-----------------------------|---|--|------------------------|--|
| ganization Results Patients | | | | |
| tient » Patient, Test | | | | |
| Patient Actions | Patient, Test Female 01/01/1971 (53 yrs) (Co | mmunity ID:12345678910) | | |
| Back to List | 1234 TEST AVE, BUFFALO, NY 14222 | Data Limited to Last 60 Days | | |
| | Summary More Patient Information Patient Groups eHealth Exch. | ange Documents Gaps in Care Limited HRSN Data Statewide Data | | |
| | HRSN Data | Production and the second second | | |
| | Document Title | Author Institution | Patient ID | Home Community ID |
| | NYeC 1115 Assessment - 2025-05-12 | Western New York Integrated Care Collaborative (WNYICC) | 123456789 | 987654321 |
| | NYeC 1115 Referral - 2025-05-01 | Western New York Integrated Care Collaborative (WNYICC) | 123456789 | 987654321 |
| | NYeC 1115 Waiver Screening - 2025-05-01 | Western New York Integrated Care Collaborative (WNYICC) | 123456789 | 987654321 |

2. The Assessment report will then open as an HTML document in a new browser tab.



Example of NYeC 1115 Assessment:

| | NYeC 1115 Assessment | | | | | | | | |
|--|---|------------------|-------------------|-----------|--------------|------------------------|------------|---------------|--|
| | | | Created On: May 3 | 30, 2025 | | | | | |
| Patient: | TEST PATIENT 1234 TEST AVE BUFFALO, NY, 14222 | | | | MRN: | 123456789 | | | |
| Birthdate: | January 01, 1971 | | | | Sex: | Female | | | |
| Guardian: | | | | | Next of Kin: | | | | |
| Race | White | | | | Ethnicity | Not Hispanic or Latino | | | |
| Language | Information not available | | | | | | | | |
| Social History Problems Encounters | Start Date | | End Date | | | Туре | Status | Notes | |
| 05/12/2025 18:50 | Start Date | 05/12/2025 18:54 | | | 405672008 | | finished | Hotes | |
| <u>Social History</u> <u>Problems</u> | | | | | | | | | |
| | Name | | Onset Date | S | tatus | Last Modific | ation Date | Provider | |
| Other inadequate housing | | | 05/12/2025 | Confirmed | d C | 5/12/2025 | | Test Provider | |
| Unspecified problems relat | ted to employment | | 05/12/2025 | Confirmed | d C | 05/12/2025 | | Test Provider | |
| | | | | | | | | | |

Electronically generated by: Western New York Integrated Care Collaborative (WNYICC) on May 30, 2025

Please note that patient information listed above is a test patient and does not include real patient data

3.3. NYeC 1115 Referral

I. Click on the document title to open the report (NYeC III5 Referral).

| C HEALTHeLINK | | | HEALTI Elyse Krezn | HeLINK - HEALTHeLINK Staff nien Change Site Shared Logout | | | | | | | |
|-------------------------------|---|---|-----------------------|--|--|--|--|--|--|--|--|
| Organization Results Patients | entis | | | | | | | | | | |
| atient » Patient, Test | | | | | | | | | | | |
| Patient Actions | Patient. Test Female 01/01/1971 (53 Vrs) (Community 10:12345578010) | | | | | | | | | | |
| <u>Back to List</u> | 1234 TEST AVE, BUFFALO, NY 14222 | Data Limited to Last 60 Days | | | | | | | | | |
| | Summary More Patient Information Patient Groups eHe | | | | | | | | | | |
| | HRSN Data | | | | | | | | | | |
| | Document Title | Patient ID | Home Community ID | | | | | | | | |
| | NYeC 1115 Assessment - 2025-05-12 | Western New York Integrated Care Collaborative (WNYICC) | 123456789 | 987654321 | | | | | | | |
| | NYeC 1115 Referral - 2025-05-01 | 987654321 | | | | | | | | | |
| | NYeC 1115 Waiver Screening - 2025-05-01 | Western New York Integrated Care Collaborative (WNYICC) | 123456789 | 987654321 | | | | | | | |

2. The Referral report will then open as an HTML document in a new browser tab.



Example of NYeC 1115 Referral:

| | NYeC 1115 Referral | | | | | | | | |
|--|---|-------------|--------------------------|-----------------|------------|------------------|------------------|-----------------------|----------|
| | | | | Created On: May | / 30, 2025 | | | | |
| Patient: TEST 1234 BUFF | TEST PATIENT 1234 TEST AVE BUFFALO, NV, 14222 | | | | | MRN: 12 | 3456789 | | |
| Birthdate: May | 19, 2006 | | | | | Sex: | | | |
| Guardian: | | | | | | Next of Kin: | | | |
| Race | | | | | | Ethnicity | | | |
| Language Infor | mation not available | | | | | | | | |
| Start Date | | | End D | ate | | т | Гуре | Status | Notes |
| 05/01/2025 12:31 | | 05/01/2 | 2025 12:40 | | | 405672008 | | finished | |
| <u>Interventions</u> Planned Referral | | | | | | | | | |
| Name | 2 | | Date | Reason | Details | Requ | uesting Provider | Service | Provider |
| Referral to care management service | | | 05/01/2025 | | | Prevention Works | s, Inc. | Prevention Works, Inc | |
| HINNY SDOH Task For Referral Mana | agement | | | | | | | | |
| Status | | | Status Reason | | | Intent | | Creation Date | |
| completed | Task Complet | ed | | | order | | 05/01/2025 | | |
| Electronically generated by: Western N | lew York Integrated Care | Collaborati | ve (WNYICC) on May 30, 2 | 025 | | | | | |

Please note that patient information listed above is a test patient and does not include real patient data

4. Help and Support

For more information on HRSN queries and associated results or issues, please contact our 24/7 HEALTHeLINK Help Desk at 877-895-4724 or 716-842-6343. They can also be reached by email via <u>support@wnyhealthelink.com</u>