



Statewide Patient Record Lookup (sPRL) Training Guide

March 19, 2025

v2.1

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1. Overview

This training guide outlines the steps to perform a statewide patient record lookup (sPRL) query in HEALTHeLINK.

2. Help and Support

For more information on sPRL queries and associated results, please contact the Help Desk.

For HEALTHeLINK™ Support

24/7 Help Desk Support

877.895.4724

Local Help Desk Support

716.842.6343

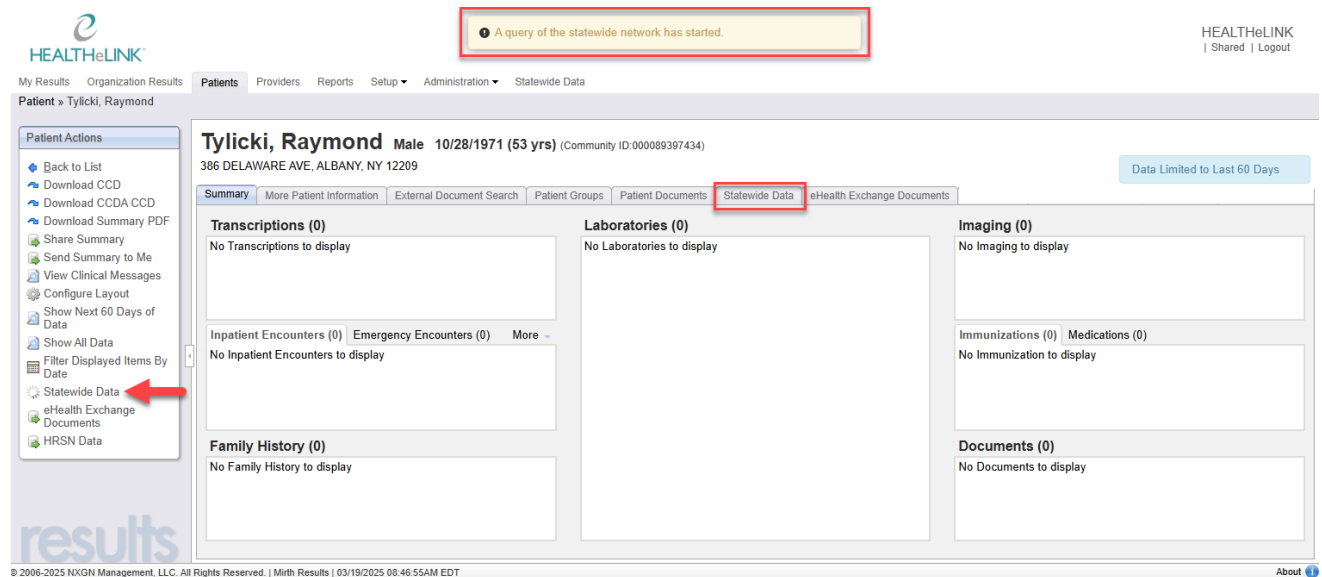
Additional training materials are available at

<http://wnyhealthelink.com/training-materials/>

3. Performing an sPRL Query

Note: Raymond Tylicki in the images below is a state-provided test patient.

1. Access the patient record
2. To initiate the sPRL Query, click “Statewide Data” in the left hand navigation under “Patient Actions”

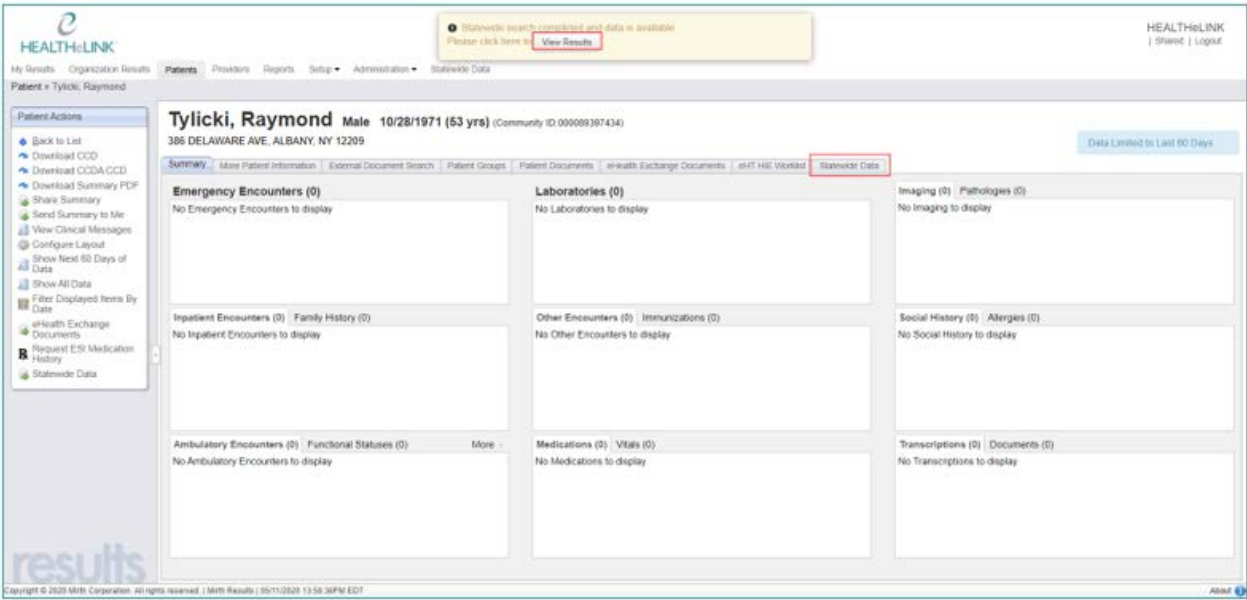


3. Check the status of the query by viewing the banner that displays at the top of the patient summary page. When the query is complete, the banner will display the results of the search.

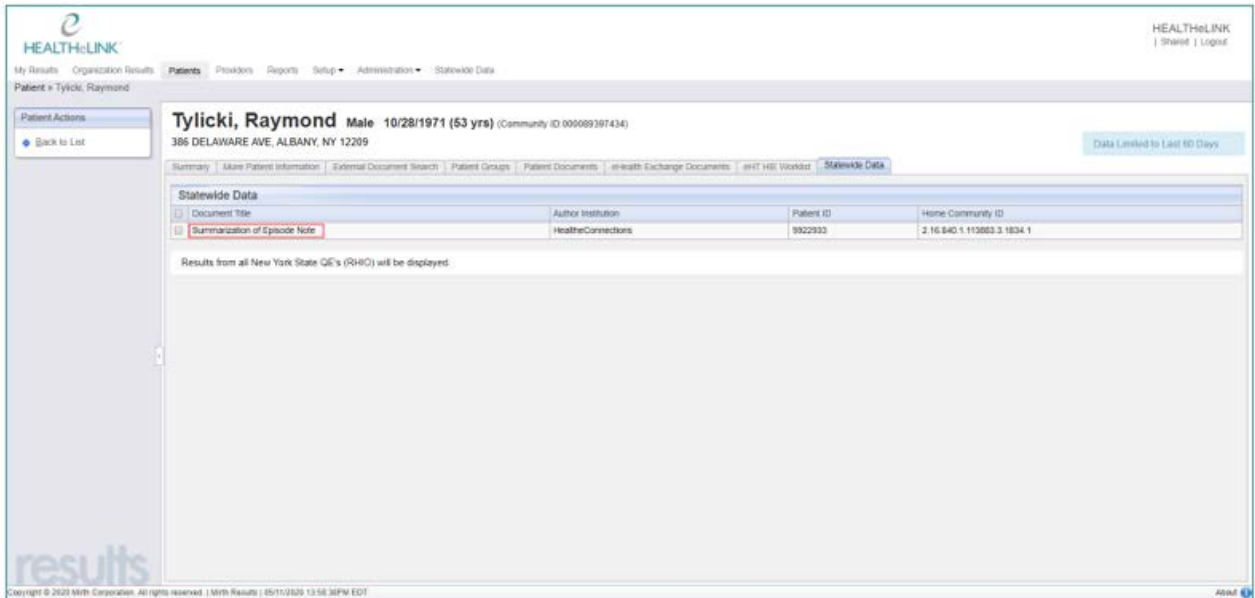
Below are the possible results of the search and associated messaging:

- a. **No Patient Found:** Statewide query did not return any patient matches
- b. **No Data Found:** Statewide query did not return any data to retrieve
- c. **Connection Down:** Statewide query did not complete – connection to state down

- d. **Search Error:** External error occurred during document search, please check Mirth Connect
 - e. **Data Retrieved:** Statewide search completed and data is available [View Results]
4. If sPRL records are available, click [View Results] in the banner or navigate to the “Statewide Data” tab.



5. Click the document to open the report



Summarization of Episode Note

Created On: May 11, 2020

| | | | |
|-------------------|--|---------------------|----------------------------------|
| Patient: | RAYMOND TYLICKI 247 GENESSEE STREET BUFFALO, NY, 14203 tel: (802)735-7468 | MRN: | 9922933 |
| Birthdate: | October 28, 1971 | Sex: | Male |
| Guardian: | | Next of Kin: | NO CONTACT tel: (000)000-0000 |
| Race: | White | Ethnicity: | Not Hispanic or Latino |
| Language: | eng (preferred)eng (preferred) | | |

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Re-disclosure Warning

The records that you are about to access may contain information from federally-assisted alcohol or drug abuse programs. If such information is present, then the following federally mandated warning applies: This information has been disclosed to you from records protected by federal confidentiality rules (42 CFR part 2). The federal rules prohibit you from making any further disclosure of this information unless further disclosure is expressly permitted by the written consent of the person to whom it pertains or as otherwise permitted by 42 CFR part 2. A general authorization for the release of medical or other information is NOT sufficient for this purpose. The Federal rules restrict any use of the information to criminally investigate or prosecute any alcohol or drug abuse patient. The records that you are about to access may contain highly sensitive health information, the redisclosure of which is protected by Article 27-F of the New York State Public Health Law. If you continue you may have access to information: Regarding HIV / AIDS; Provided by facilities licensed or operated by the New York State Office of Mental Health; or Provided by the New York State Office for People With Developmental Disabilities. If such information is present, then the following New York State mandated warning applies: This information has been disclosed to you from confidential records which are protected by state law. State law prohibits you from making any further disclosure of this information without the specific written consent of the person to whom it pertains, or as otherwise permitted by law. Any unauthorized further disclosure in violation of state law may result in a fine or jail sentence or both. A general authorization for the release of medical or other information is NOT sufficient authorization for further disclosure.

Problems

| Concern Status | Problem Code | Problem Name | Problem Description | Problem Type | Effective Dates | Problem Status Description | Health Status Description | Data Source(s) |
|----------------|--------------|--|--|--------------|----------------------------|----------------------------|---------------------------|-------------------------------------|
| | H00.15 | Chalazion left lower eyelid | Chalazion left lower eyelid | Diagnosis | 11/14/2017 06:58:44 PM EST | | | St. Joseph's Hospital Health Center |
| | Z91.19 | PATIENT'S NONCOMPLIANCE W OTH MEDICAL TR | PATIENT'S NONCOMPLIANCE W OTH MEDICAL TR | Diagnosis | 07/28/2017 03:15:00 PM EDT | | | Faxton St. Luke's Healthcare |
| | Z79.899 | OTHER LONG TERM (CURRENT) DRUG THERAPY | OTHER LONG TERM (CURRENT) DRUG THERAPY | Diagnosis | 07/28/2017 03:15:00 PM EDT | | | Faxton St. Luke's Healthcare |