



Health Related Social Needs (HRSN) Training Guide

March 19, 2026

v2.2

Table of Contents

Table of Contents.....	2
I. Introduction.....	3
I.1. Overview	3
I.2. Help/Support.....	3
I.3. HEALTHeLINK Fusion HRSN Role	4
I.4. Navigating the HRSN Chartbook	4

I. Introduction

I.1. Overview

This guide provides a quick overview of how to use Health Related Social Needs (HRSN) query available through HEALTHeLINK Fusion.

I.2. Help/Support

For HEALTHeLINK™ Support

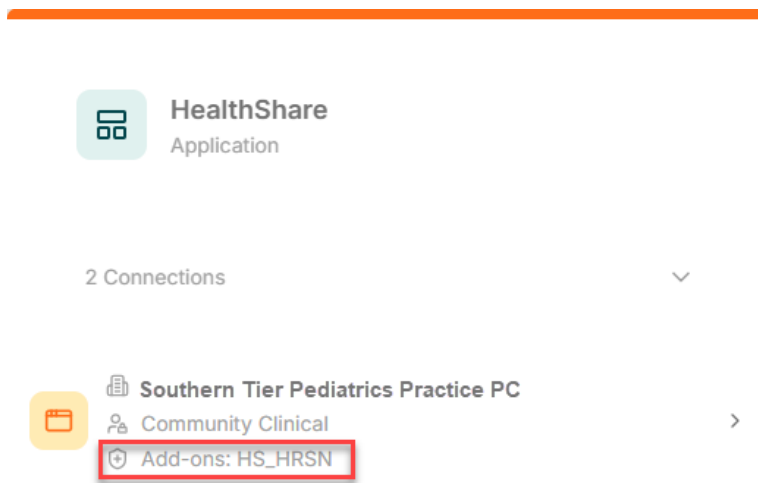
24/7 Help Desk Support	877.895.4724
Local Help Desk Support	716.842.6343

Additional training materials are available at

<https://wnyhealthelink.com/training-materials/>

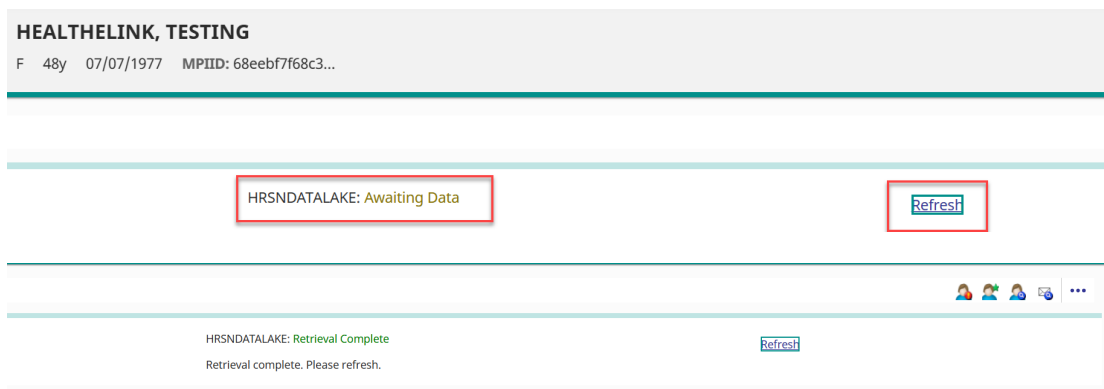
I.3. HEALTHeLINK Fusion HRSN Role

A user must be set up with HRSN access to utilize the features discussed in this training guide. Users will know they are set up with HRSN access based on the Add-Ons listed in the user's HealthShare Application Connections as shown below.



I.4. Navigating the HRSN Chartbook

Once you are in the patient's chart, the system will automatically query the HRSN data. The query is made to the SHIN-NY Statewide Data Lake repository, where HRSN data across NYS is sent and stored, and made available for providers to query to obtain the most recent HRSN data.

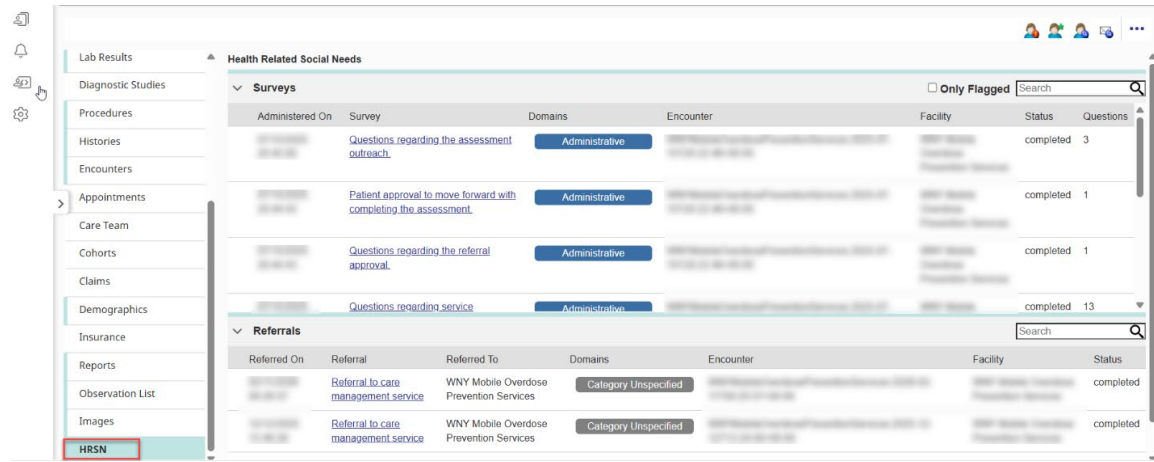


Once the retrieval is completed, click on the refresh link. You will then be able to find the HRSN data in the following chartbooks. The most pertinent HRSN data is found in the HRSN chartbook.

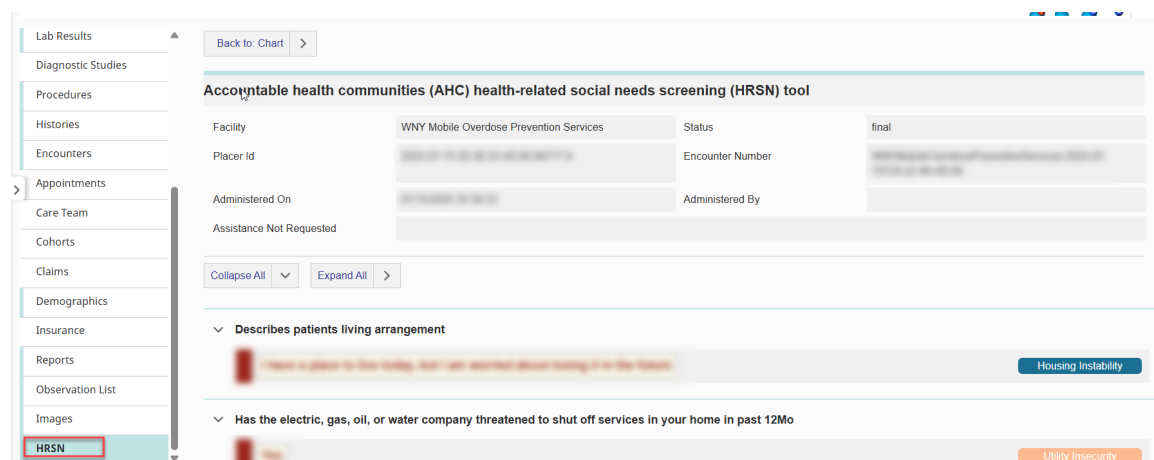
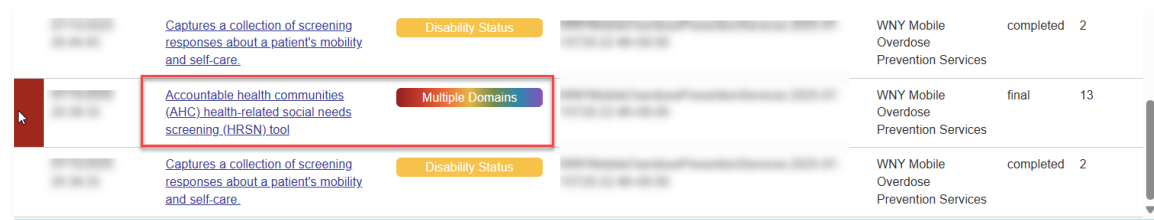
- Conditions
- Procedures
- HRSN
- Observations
- Encounters

To view the AHC Screening responses, navigate to the HRSN Chartbook as shown below. The HRSN Chartbook will show Screenings Assessments, and Referrals for the patient. Screenings and Assessments

are found under the Surveys section. Referrals are found under the Referrals section. The other Chartbooks listed above also will populate with additional data that is returned from this process.



By clicking on the different Survey links you can view the patient's responses. Below shows the AHC (Accountable Health Communities) Screening tool. . By clicking into this option you will be able to view the screening questions and answers.



Within the past 12Mo we worried whether our food would run out before we got money to buy more
Food Insecurity

Within the past 12Mo the food we bought just didn't last and we didn't have money to get more
Food Insecurity

Has lack of transportation kept you from medical appointments, meetings, work, or from getting things needed for daily living
Transportation Insecurity

Wants help finding or keeping work or a job
Employment Status

Wants help with school or training
Education/Training

Physically hurt you
Interpersonal Safety

Insult you or talk down to you
Interpersonal Safety

Threaten you with physical harm
Interpersonal Safety

Scream or curse at you
Interpersonal Safety

The example below shows the Disability Status survey responses:

Captures a collection of screening responses about a patient's mobility and self-care.	Disability Status	WNY Mobile Overdose Prevention Services	completed	2
Accountable health communities (AHC) health-related social needs screening (HRSN) tool	Multiple Domains	WNY Mobile Overdose Prevention Services	final	13
Captures a collection of screening responses about a patient's mobility and self-care.	Disability Status	WNY Mobile Overdose Prevention Services	completed	2

Lab Results
 Diagnostic Studies
 Procedures
 Histories
 Encounters
 Appointments
 Care Team
 Cohorts
 Claims
 Demographics
 Insurance
 Reports
 Observation List
 Images
 HRSN

Captures a collection of screening responses about a patient's mobility and self-care.
 URL: <http://shinny.org/us/ny/hrsn/Questionnaire/SHINNYDisabilityQuestionnaire>
 Facility: WNY Mobile Overdose Prevention Services Status: completed
 Placer Id: [redacted] Encounter Number: [redacted]
 Administered On: [redacted] Administered By: [redacted]
 Assistance Not Requested

Collapse All Expand All

Do you have serious difficulty walking or climbing stairs? (5 years or older)
Disability Status

Do you have difficulty dressing or bathing? (5 years or older)
Disability Status