Statewide Patient Record Lookup (sPRL) Training Guide

February 24, 2026

v2.1

Table of Contents

Table of Contents 2
Overview 3
Help/Support 3
Performing an sPRL Query 3

Overview

This training guide outlines the steps to perform a statewide patient record lookup (sPRL) query in HEALTHeLINK.

Help/Support

For more information on sPRL queries and associated results, please contact our Support Help Desk.

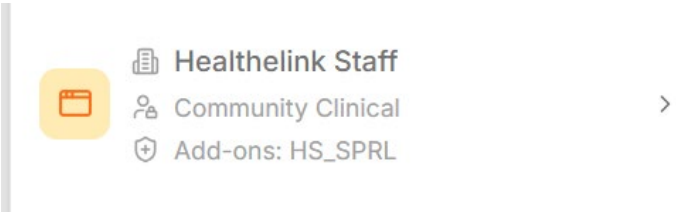
For HEALTHeLINK™ Support

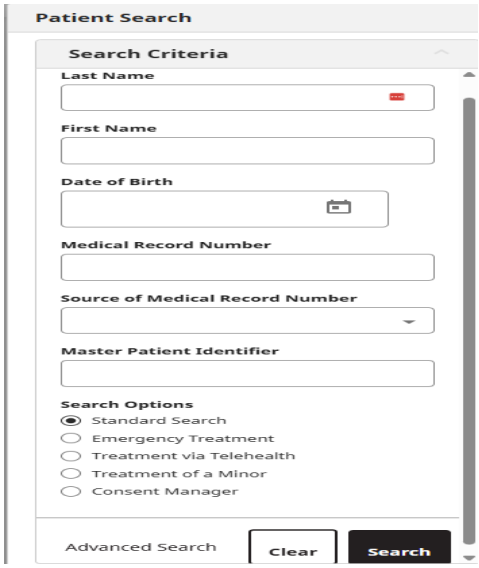
24/7 Help Desk Support	**877.895.4724**
Local Help Desk Support	**716.842.6343**

Additional training materials are available at
https://wnyhealthelink.com/for-providers/training-materials/

Performing an sPRL Query

a) Access the patient record by performing a Patient Search using your sPRL HEALTHeLINK Fusion badge.
b) Once you get to the Patient Results screen, you will be able to see there is statewide data in the patient's chart.
c) Click on the patient's name to get into the patient's record.





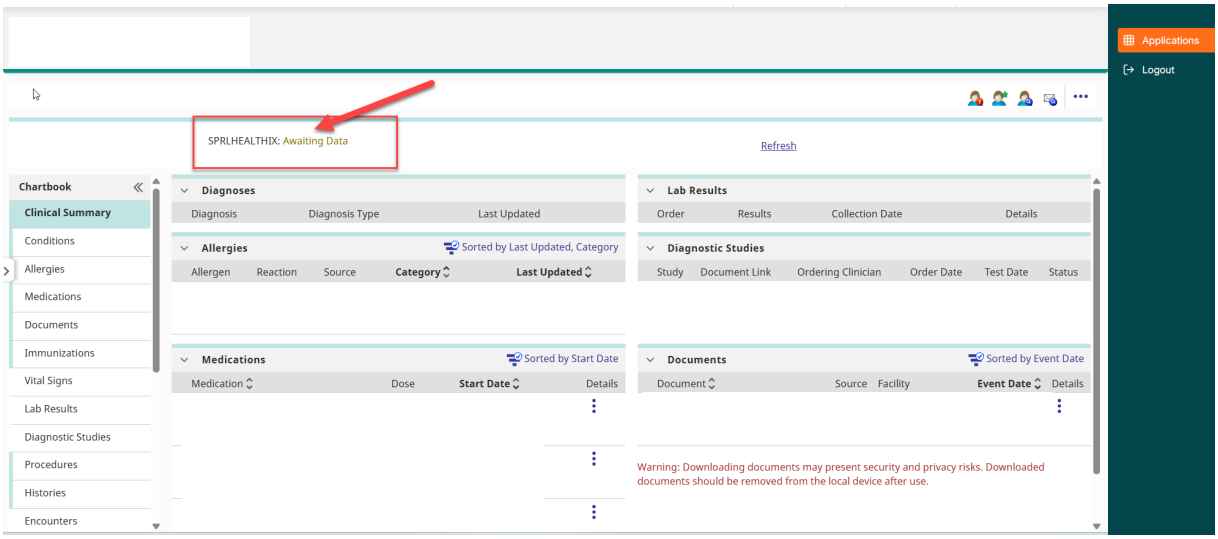
Patient Search Results

Name	Age	Gender	Date of Birth	Address	Master Patient Identifier
HEALTHELINK, TESTING	48y	F	07/07/1977	123 BUFFALO LN, BUFFALO NY 14043	68eebf7f68c3ca1646978978

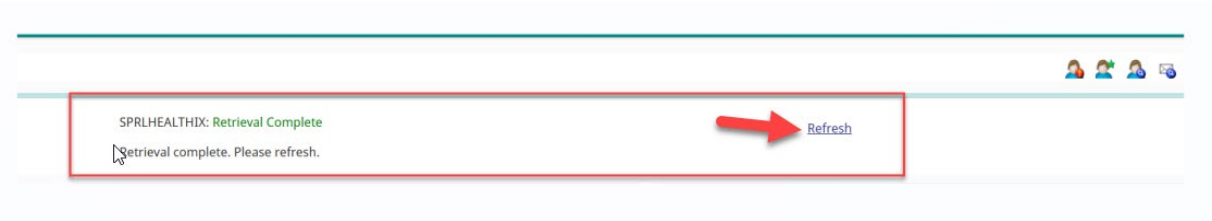
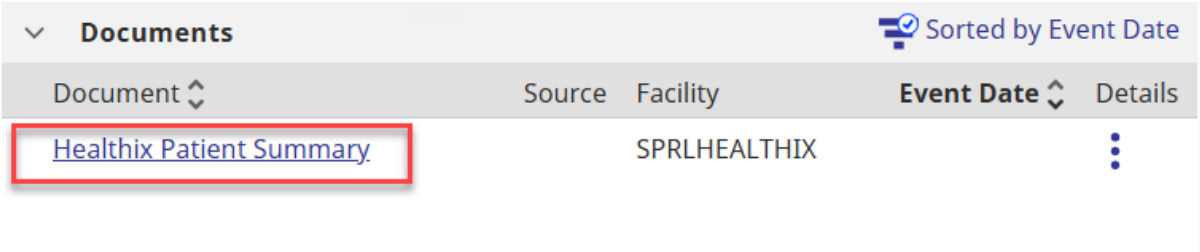
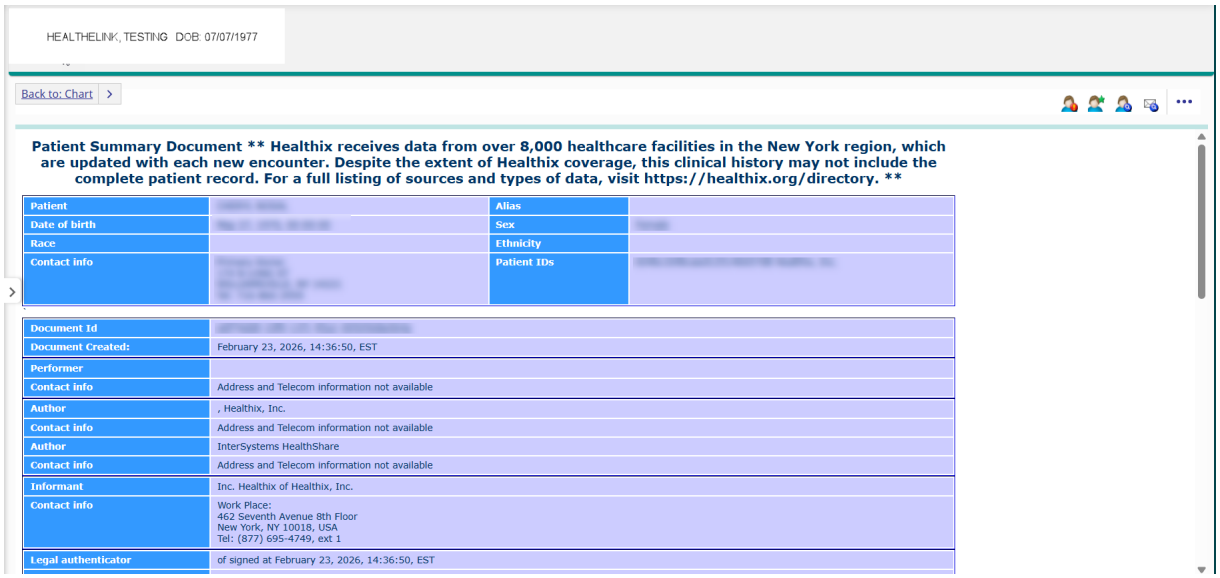
Name	Age	Gender	Date of Birth	Address	Medical Record Number	Assigning Authority	Info Types
HEALTHELINK, TESTING	48y	F	07/07/1977	123 BUFFALO LN, BUFFALO NY 14043	healthelink:BROOKS 67890TEST	healthelink:BROOKS	
HEALTHELINK, TESTING	48y	F	07/07/1977	123 BUFFALO LN, BUFFALO NY 14043	healthelink:RPCI 567TEST	healthelink:RPCI	
HEALTHELINK, TESTING	48y	F	07/07/1977	123 BUFFALO LN, BUFFALO NY 14043	healthelink:QUEST 0ac5ba45a3261ee08fb83de361425152	healthelink:QUEST	
HEALTHELINK, TESTING	48y	F	07/07/1977	123 BUFFALO LN, BUFFALO NY 14043	healthelink:NFMMC 3456TEST	healthelink:NFMMC	
HEALTHELINK, TESTING	48y	F	07/07/1977	123 BUFFALO LN, BUFFALO NY 14043	healthelink:NYSIIS 1111111	healthelink:NYSIIS	
HEALTHELINK, TESTING	48y	F	07/07/1977	123 BUFFALO LN, BUFFALO NY 14043	healthelink:BMH 1234TEST	healthelink:CHSEPI	

View Selected Records

Once you are in the patient's record, you will see a query running to gather any sPRL data.



Once the retrieval has been completed, click on the Refresh button to see the sPRL data.



You will find the sPRL Document in the Documents section of HEALTHeLINK Fusion or in the Documents chartbook. Click on the link and you will be able to view the sPRL data.