Transfer to PACS User Guide

February 20, 2026

v2.2

Table of Contents

Overview

This guide provides a quick overview of how to use Transfer to PACS available through HEALTHeLINK Fusion.

Help/Support

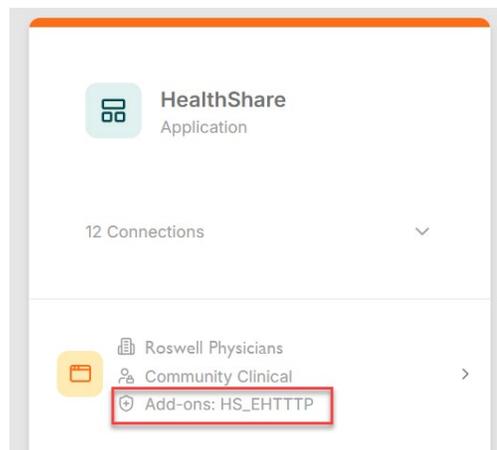**For HEALTHeLINK™ Support**

24/7 Help Desk Support	**877.895.4724**
Local Help Desk Support	**716.842.6343**

Additional training materials are available at
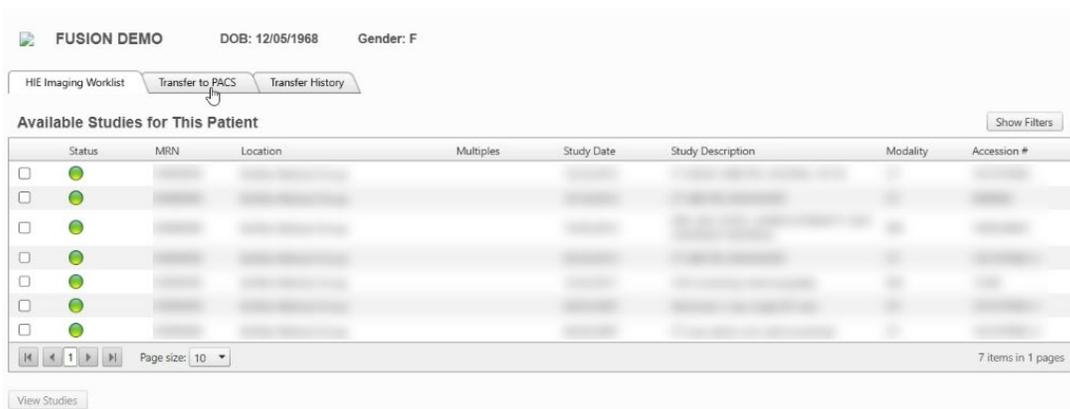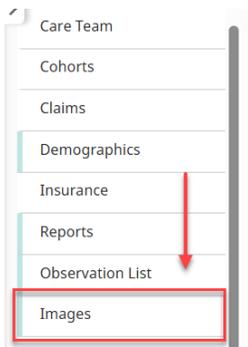https://wnyhealthelink.com/training-materials/

HEALTHeLINK Fusion Transfer to PACS Role

All users must be previously set up with Transfer to PACS to utilize the features discussed in this training guide. Users will know they are set up with Transfer to PACS based on the Add-Ons listed in the user's HealthShare Application Connections as shown below.

Navigating to HIE Worklist and Transfer to PACs

To transfer images to an EMR's PAC system, users will navigate to the Images Chartbook, as shown below. The Images Chartbook is where users can access the HIE Imaging Worklist, Transfer to PACS, and Transfer History.
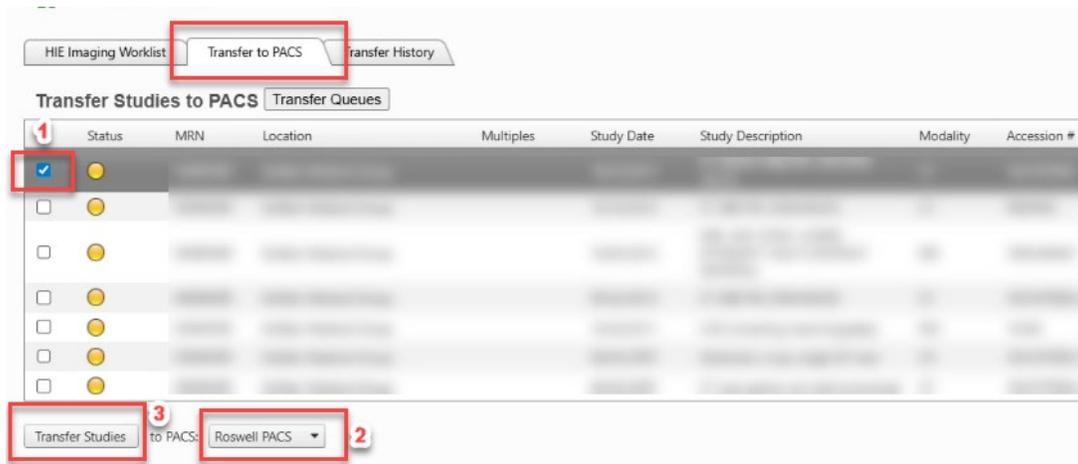
Transferring Images

Once in the Images Chartbook, select the 'Transfer to PACs' tab at the top of the page. This is where users can select individual or multiple images to transfer to an EMR's PAC system.

Once the Transfer to PACS tab is selected complete the following steps.

1. Select the image(s) to transfer
2. Confirm the correct PACS is selected at the bottom of the page
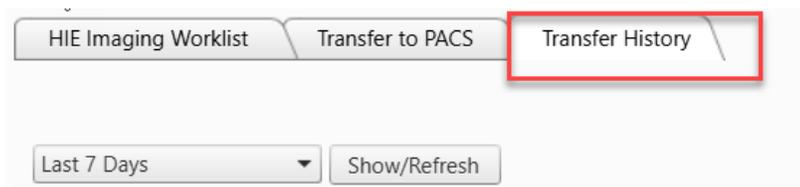3. Select the 'Transfer Studies' button at the bottom of the page

Transferring Status

There are multiple different flags that may appear in the 'Status' Column of the HIE Imaging Worklist and Transfer to PACS tabs.
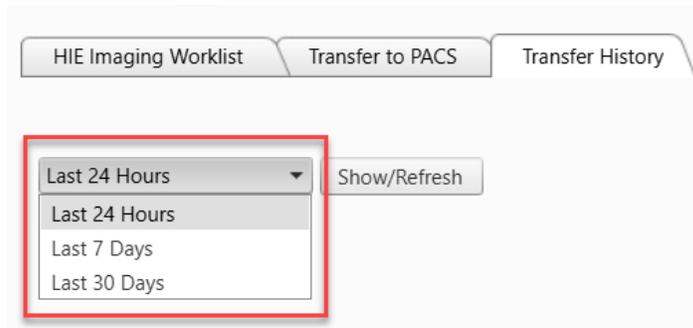
Including:

Green: In the Transfer to PACS tab this means the Image was transferred. However, in the HIE Imaging Worklist tab this means the image is available to view.

Yellow: In the Transfer to PACS tab this means the image is available to be transferred. However, in the HIE Imaging Worklist tab this means the image will need to be loaded before viewing. This may take a few minutes.

Arrows: In the Transfer to PACS tab this means the image is in the process of transferring. This may take a few minutes. Once it has transferred the Status column for the image will turn Green.

Transfer History

Select 'Transfer History' tab at the top of the page in the Image Chartbook, as shown below. In this section, users can show transfers by Last 24 Hours, Last 7 Days, Last 30 Days.

Transfer to PACS Training Guide

Once the time-period is selected, previous transfers from the select time-period will appear including the following information: