



# HCS Single Sign On Quick Reference Guide

The recent I-STOP legislation aims to enhance the timeliness of information available in the NYS PMP and requires that prescribers access the NYS PMP to query a patient's controlled substance history prior to writing a prescription for any Schedule II, III, and IV controlled substances. HEALTHeLINK and the Health Commerce System (HCS) are offering a single sign-on (SSO) process that allows prescribers access to NYS PMP from their Regional Health Information Organization (RHIO) HEALTHeLINK community portal without a separate log in.

**HEALTHeLINK** is an collaboration among physician, hospital, and insurance organizations to share clinical information in efficient and meaningful ways to improve the delivery of care, enhance clinical outcomes, and control health care costs throughout the region. HEALTHeLINK provides direct access to the NYS Health Commerce System (HCS) Prescription Monitoring Program (PMP) for NYS registered prescribing medical professionals so they can view dispensed controlled substance prescription histories for their patients.

**NOTE:** You must have a HEALTHeLINK account and a Health Commerce System (HCS) account in order to use the PMP via HEALTHeLINK portal. If you do not, please see the Support section.

This is for users in Western New York (WNY) who have access to HEALTHeLINK though the HEALTHeCOMMUNITY portal. Users outside of WNY must sign into HCS/PMP directly!

Counties served: Allegany, Cattaraugus, Chautauqua, Erie, Genesee, Orleans, Niagara and Wyoming

Upon using your HCS credentials to authenticate, this will create a link for 90 days to I-STOP without having to sign in each time from HEALTHeLINK. After the 90 days, you will have to authenticate with your HCS credentials to create the link again.

The terms of the NYS HCS Security and Use Policy requires passwords expire every 90 days.

## How do I access PMP from HEALTHeLINK?

1. Sign in to HEALTHeLINK portal (<https://www.wnyhealthcommunity.com/>)
2. Enter your User Name and Password
3. Click LOGIN
4. Click I-STOP
5. Enter your HCS User ID and Password (**once every 90 days**)
6. Click **Sign In**

You will be directed into PMP!



## Support...

- **Need an account?**
  - HEALTHeLINK** — call 716-206-0993 x312 for guidance
    1. Go to [www.wnyhealthlink.com](http://www.wnyhealthlink.com)
    2. Click Physicians & Staff
    3. Click How to Join
    4. Click Enrollment Forms
  - HCS** — 1. Go to [https://commerce.health.state.ny.us/public/hcs\\_login.html](https://commerce.health.state.ny.us/public/hcs_login.html)
  - 2. Click **Lic. Med. Prof.**
  - 3. Apply for an HCS account
- **Having log-in issues?**
  - HEALTHeLINK** — 877-895-4724
  - HCS** — 866-529-1890 option 1
- **Technical issues?**
  - HEALTHeLINK**—call 716-206-0993 x312
  - HCS** — call 866-529-1890
  - PMP** — call 866-811-7957 or email [narcotic@health.ny.gov](mailto:narcotic@health.ny.gov)