

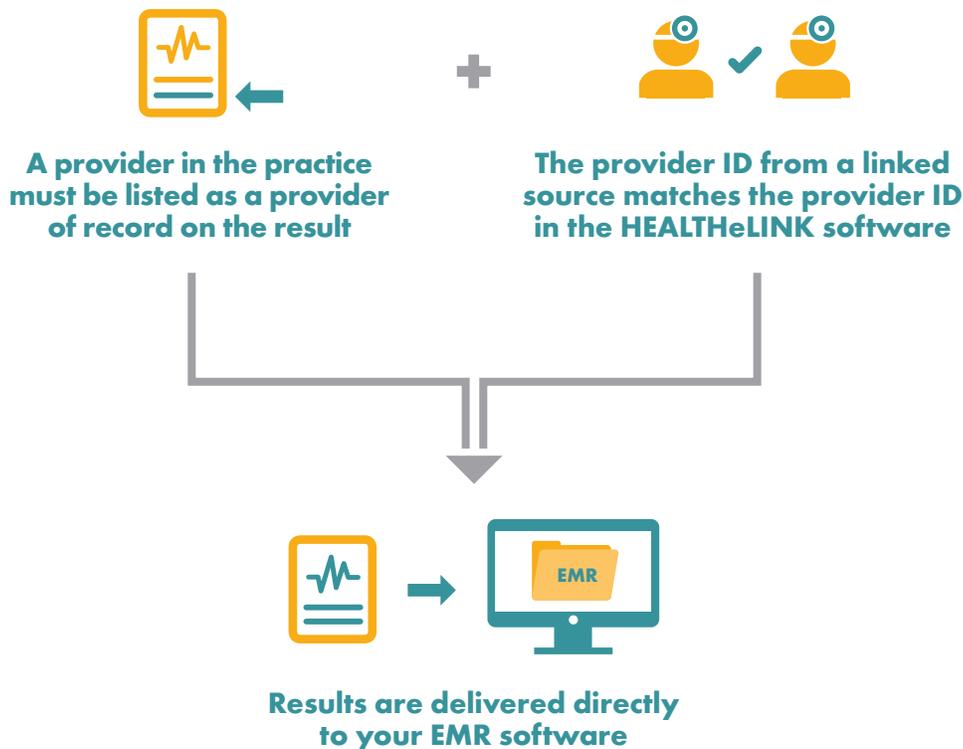
SERVICE OVERVIEW

RESULTS DELIVERY

WHAT IS RESULTS DELIVERY?

Results delivery (RD) is a service offered by HEALTHeLINK that helps practices and care coordination networks easily receive medical results for their patients from any other linked source.

HOW DOES IT WORK?



If you need to review the provider IDs you already have in place – or if you need to establish new ones for providers in your practice – contact your HEALTHeLINK account manager.

WHAT ELSE SHOULD I KNOW?

Patient consent is not required for a result to be sent through our RD service. Consent is implied because of a practice's provider-of-record status with a patient and the fact that a provider ID is in place. It's important to note, however, that the delivery of results is also contingent upon your EMR vendor's specifications. There is no cost from HEALTHeLINK for the implementation and ongoing delivery of results (your EMR vendor may charge a fee). Please consult your vendor directly to discuss.

RESULTS DELIVERY AT A GLANCE



A PROVIDER IN THE PRACTICE MUST BE LISTED AS A PROVIDER OF RECORD ON THE PATIENT



A LINKED SOURCE MUST HAVE YOUR PROVIDER ID LISTED ON THE RESULT



A RESULTS DELIVERY AGREEMENT AND A SERVICE IMPLEMENTATION GUIDE MUST BE COMPLETED



RESULTS ARE DELIVERED WHEN THE PROVIDER ID FROM A LINKED SOURCE MATCHES THE PROVIDER ID IN THE HEALTHeLINK SOFTWARE



RESULTS ARE DELIVERED DIRECTLY TO YOUR EMR SOFTWARE

HOW DO I GET STARTED?



To start receiving results through this service, a results delivery agreement must be set up.

This document will give us permission to have patient results sent to your EMR software by HEALTHeLINK.



Working with an interface analyst from our team, you will also complete a results delivery service implementation guide.

This will cover the specifics of the interface and will specify the type of results you wish to receive and from whom.



Once RD is set up, you may also be able to send a record found in HEALTHeLINK to your EMR software through the interface.

However, patient consent must be in place to view a record in the patient summary.

READY TO ENROLL?

If you're ready to put HEALTHeLINK's results delivery service to work for your practice – or if you have any questions or concerns – please contact your HEALTHeLINK account manager. If you have not yet been assigned an account manager, please visit wnyhealthelink.com or call (716) 206-0993.