



Statewide Patient Record Lookup (sPRL) Training Guide

May 11, 2020

v2.0

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1. Overview

This training guide outlines the steps to perform a statewide patient record lookup (sPRL) query in HEALTHeLINK.

2. Help and Support

For more information on sPRL queries and associated results, please contact the Help Desk.

For HEALTHeLINK™ Support

24/7 Help Desk Support
Local Help Desk Support

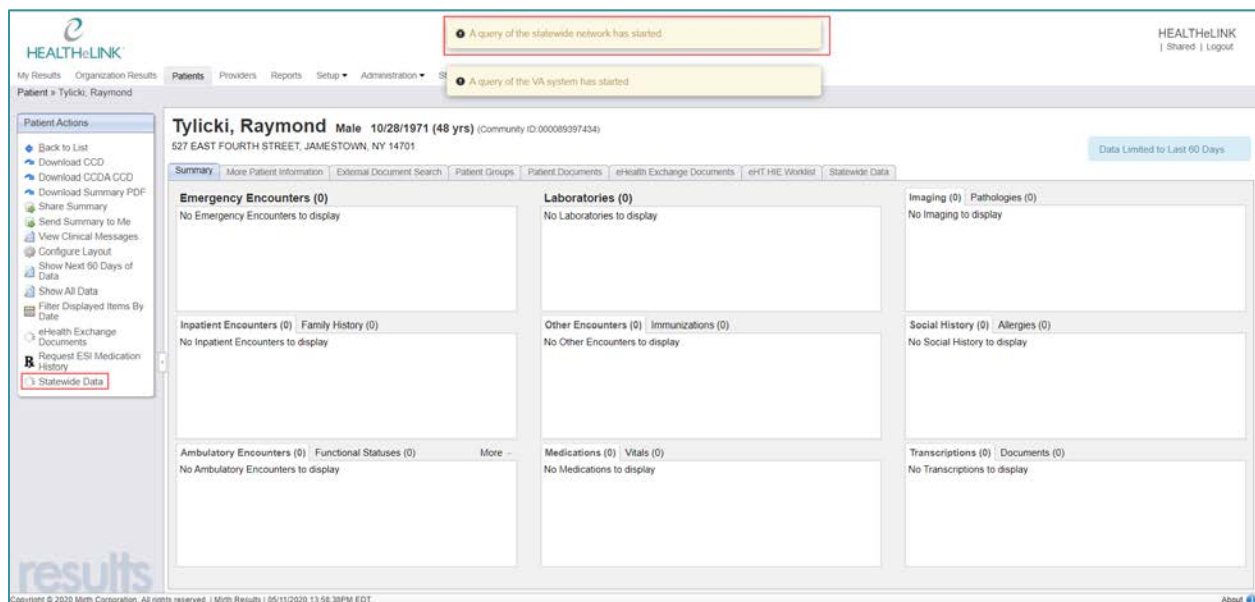
877.895.4724
716.842.6343

Additional training materials are available at
www.wnyhealthelink.com/PhysiciansandStaff/TrainingVideos

3. Performing an sPRL Query

Note: Raymond Tylicki in the images below is a state-provided test patient.

1. Access the patient record
2. sPRL searches are automatically initiated upon access of patient record; however, if you'd like to start a query at any time, click "Statewide Data" in the left hand navigation



The screenshot shows the HEALTHeLINK interface for patient Raymond Tylicki. The patient's information includes name, gender (Male), date of birth (10/28/1971), age (48 yrs), and community ID (000089397434). The address is 527 EAST FOURTH STREET, JAMESTOWN, NY 14701. The page is divided into several sections for different types of medical data, each with a count of 0 and a 'No [type] to display' message. The sections include: Emergency Encounters, Laboratories, Imaging, Pathologies, Inpatient Encounters, Family History, Other Encounters, Immunizations, Social History, Allergies, Ambulatory Encounters, Functional Statuses, Medications, Vitals, Transcriptions, and Documents. A left-hand navigation menu contains various options, with 'Statewide Data' highlighted by a red box. At the top of the page, two yellow banners indicate that a query of the statewide network and the VA system has started.

3. Check the status of the query by viewing the banner that displays at the top of the patient summary page. When the query is complete, the banner will display the results of the search. Below are the possible results of the search and associated messaging:
 - a. **No Patient Found:** Statewide query did not return any patient matches
 - b. **No Data Found:** Statewide query did not return any data to retrieve
 - c. **Connection Down:** Statewide query did not complete – connection to state down

- d. **Search Error:** External error occurred during document search, please check Mirth Connect
 - e. **Data Retrieved:** Statewide search completed and data is available [View Results]
4. If sPRL records are available, click [View Results] in the banner or navigate to the “Statewide Data” tab.

HEALTHeLINK
My Results | Organization Results | Patients | Providers | Reports | Setup | Administration | Statewide Data

HEALTHeLINK | Shared | Logout

Statewide search completed and data is available
Please click here to: [View Results](#)

My Results | Organization Results | Patients | Providers | Reports | Setup | Administration | Statewide Data

Patient » Tylicki, Raymond

Tylicki, Raymond Male 10/28/1971 (48 yrs) (Community ID: 00008937434)
527 EAST FOURTH STREET, JAMESTOWN, NY 14701

Summary | More Patient Information | External Document Search | Patient Groups | Patient Documents | eHealth Exchange Documents | eHT HIE Worklist | **Statewide Data**

Emergency Encounters (0)
No Emergency Encounters to display

Laboratories (0)
No Laboratories to display

Imaging (0) | Pathologies (0)
No Imaging to display

Inpatient Encounters (0) | Family History (0)
No Inpatient Encounters to display

Other Encounters (0) | Immunizations (0)
No Other Encounters to display

Social History (0) | Allergies (0)
No Social History to display

Ambulatory Encounters (0) | Functional Statuses (0) | More ...
No Ambulatory Encounters to display

Medications (0) | Vitals (0)
No Medications to display

Transcriptions (0) | Documents (0)
No Transcriptions to display

results

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5. Click the document to open the report

HEALTHeLINK
My Results | Organization Results | Patients | Providers | Reports | Setup | Administration | Statewide Data

HEALTHeLINK | Shared | Logout

My Results | Organization Results | Patients | Providers | Reports | Setup | Administration | Statewide Data

Patient » Tylicki, Raymond

Tylicki, Raymond Male 10/28/1971 (48 yrs) (Community ID: 00008937434)
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Summary | More Patient Information | External Document Search | Patient Groups | Patient Documents | eHealth Exchange Documents | eHT HIE Worklist | **Statewide Data**

Statewide Data

Document Title	Author Institution	Patient ID	Home Community ID
Summarization of Episode Note	HealthConnections	9922933	2,16,840,1,113883,3,1834,1

Results from all New York State QE's (RHIC) will be displayed

results

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Summarization of Episode Note
Created On: May 11, 2020

Patient:	RAYMOND TYLICKI 247 GENESSEE STREET BUFFALO, NY, 14203 tel:(802)735-7468	MRN:	9922933
Birthdate:	October 28, 1971	Sex:	Male
Guardian:		Next of Kin:	NO CONTACT tel: (000)000-0000
Race:	White	Ethnicity:	Not Hispanic or Latino
Language:	eng (preferred)eng (preferred)		

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- [Insurance Providers](#)

Re-disclosure Warning

The records that you are about to access may contain information from federally-assisted alcohol or drug abuse programs. If such information is present, then the following federally mandated warning applies: This information has been disclosed to you from records protected by federal confidentiality rules (42 CFR part 2). The federal rules prohibit you from making any further disclosure of this information unless further disclosure is expressly permitted by the written consent of the person to whom it pertains or as otherwise permitted by 42 CFR part 2. A general authorization for the release of medical or other information is NOT sufficient for this purpose. The Federal rules restrict any use of the information to criminally investigate or prosecute any alcohol or drug abuse patient. The records that you are about to access may contain highly sensitive health information, the redisclosure of which is protected by Article 27-F of the New York State Public Health Law. If you continue you may have access to information: Regarding HIV / AIDS; Provided by facilities licensed or operated by the New York State Office of Mental Health; or Provided by the New York State Office for People With Developmental Disabilities. If such information is present, then the following New York State mandated warning applies: This information has been disclosed to you from confidential records which are protected by state law. State law prohibits you from making any further disclosure of this information without the specific written consent of the person to whom it pertains, or as otherwise permitted by law. Any unauthorized further disclosure in violation of state law may result in a fine or jail sentence or both. A general authorization for the release of medical or other information is NOT sufficient authorization for further disclosure.

Problems

Concern Status	Problem Code	Problem Name	Problem Description	Problem Type	Effective Dates	Problem Status Description	Health Status Description	Data Source(s)
	H00.15	Chalazion left lower eyelid	Chalazion left lower eyelid	Diagnosis	11/14/2017 06:58:44 PM EST			St. Joseph's Hospital Health Center
	Z91.19	PATIENT'S NONCOMPLIANCE W OTH MEDICAL TR	PATIENT'S NONCOMPLIANCE W OTH MEDICAL TR	Diagnosis	07/28/2017 03:15:00 PM EDT			Faxton St. Luke's Healthcare
	Z79.899	OTHER LONG TERM (CURRENT) DRUG THERAPY	OTHER LONG TERM (CURRENT) DRUG THERAPY	Diagnosis	07/28/2017 03:15:00 PM EDT			Faxton St. Luke's Healthcare